

## **Are You Confused or Frightened By Computers?**

My name is Dinah. I am usually known as Di but have become known locally as **"The Computer Lady"**. I aim to take the confusion and fear out of using a computer at home or in business.

For those starting out I believe the best way to learn is relaxing at home with their own computer. I can advise on purchasing the right computer and software for their needs and install the chosen package. I can organise the setting up of broadband internet and email with a home network if needed. Should anything go wrong I am happy be consulted on how best to put it right. Most problems are related to software but I also undertake hardware repairs. If tuition is needed to progress into other fields, I can provide this in the client's home.

For most people of all ages, computers and the internet are part of everyday life. Visiting websites for news and information, shopping, chatting with video to family, downloading favourite music, working with digital photographs, booking a holiday, writing and printing letters, researching family trees, banking, catching up on missed TV programmes with BBC iplayer, and sending emails all over the world are just some of the things I have been asked to teach.

For established users and small-to-medium businesses I advise on hardware, software, and networks and I design and service websites. I give tuition to employers and employees on the use of computers in their business. I have spent fifteen years dealing with these problems and have learned how much a business can benefit from the use of customised hardware and software.

A recent survey showed that many Cornish people have never been online. For many the biggest barrier is fear of doing something wrong or looking foolish. They ask themselves who can I turn to for help and tuition, who will not mock me? My oldest client is 83 years of age. I started her off on her first computer and she continues to enjoy it and progress. She also makes a lovely Cornish pasty!

In September it was announced that British Telecom is to provide super-fast broadband to up to 90% of homes in Cornwall and the Isles of Scilly, in the biggest rural fibre-optic roll-out in the UK to date. The project is due for completion in 2014. Would you like to benefit from this?

If you're still reading and any of this "rings a bell" with you, give me a call to discuss your needs.

My contact details are in this listing.